



**Hewlett Packard**  
Enterprise

## **HPE Hyper Converged 380 Firmware and Software Compatibility Matrix**

### **Abstract**

This document provides the recommended firmware and software for the HPE Hyper Converged 380. This document is for the person who installs, administers, troubleshoots, or maintains the solution.

Part Number: 860194-405  
Published: November 2019  
Edition: 13

## Notices

The information contained herein is subject to change without notice. The only warranties for Hewlett Packard Enterprise products and services are set forth in the express warranty statements accompanying such products and services. Nothing herein should be construed as constituting an additional warranty. Hewlett Packard Enterprise shall not be liable for technical or editorial errors or omissions contained herein.

Confidential computer software. Valid license from Hewlett Packard Enterprise required for possession, use, or copying. Consistent with FAR 12.211 and 12.212, Commercial Computer Software, Computer Software Documentation, and Technical Data for Commercial Items are licensed to the U.S. Government under vendor's standard commercial license.

Links to third-party websites take you outside the Hewlett Packard Enterprise website. Hewlett Packard Enterprise has no control over and is not responsible for information outside the Hewlett Packard Enterprise website.

## Acknowledgments

Intel®, Itanium®, Optane®, Pentium®, Xeon®, Intel Inside®, and the Intel Inside logo are trademarks of Intel Corporation in the U.S. and other countries.

Microsoft® and Windows® are either registered trademarks or trademarks of Microsoft Corporation in the United States and/or other countries.

Linux® is the registered trademark of Linus Torvalds in the U.S. and other countries.

VMware®, vCenter™, and vSphere™ are registered trademarks or trademarks of VMware, Inc. in the United States and/or other jurisdictions.

# Getting started

## About this document

The HPE Hyper Converged 380 System for VMware vSphere Matrix of Qualified Software and Firmware outlines the host operating system, HPE OneView InstantOn, HPE StoreVirtual Software, and component level firmware versions qualified to run on HPE Hyper Converged 380 System for VMware vSphere. Hewlett Packard Enterprise recommends running your HPE Hyper Converged 380 System for VMware vSphere with the following software and firmware versions. Upgrades beyond the software and firmware versions listed in this document, except where explicitly stated, or as advised by Hewlett Packard Enterprise support, may introduce unexpected behavior and are not supported.

The most recent version of this document can be found on <https://www.hpe.com/info/hyperconverged-docs>.

This document provides information for the following HC 380 solutions:

- HPE Hyper Converged 380 General Virtualization
- HPE Hyper Converged 380 Virtual Desktop Infrastructure (VDI)

For the most recent version of this document, see the Hewlett Packard Enterprise website <https://www.hpe.com/info/hyperconverged-docs>.

## Revision history

Revision	Date	Description
1.0 Update 1 (1.0 U1)	2016.07	Updates to component software, firmware, and drivers. Defect fixes for the HC 380 Management UI, HPE OneView InstantOn, and HPE OneView for VMware vCenter.
1.1	2016.09	Support for Intel Xeon E5-2600 v4 processors (Broadwell), HPE NVIDIA M60 graphic card, and all-flash (SSD) drive configurations.
1.1 Update 2 (1.1 U2)	2016.11	Updates to the HC 380 Management User Interface, HPE OneView InstantOn, and SPP System ROM version.
1.1 Update 2 (1.1 U2) Customer Advisory updates	2017.04	Updated versions of VMware vCenter Server, HPE OneView for VMware vCenter, HPE OneView InstantOn, and Smart Array controllers.
1.1 Update 2 (1.1 U2) vSphere 6.5	2017.12	Update firmware and software versions for compatibility with VMware vSphere 6.5.
1.1 Update 2 (1.1 U2) vSphere 6.0U3	2018.02	Update firmware and software versions for compatibility with VMware vSphere 6.0U3.
March 2018 SPP	2018.04	Added support for VSA 12.7 and SPP March 2018
June 2018 SPP	2018.07	Added support for ESXi 6.0U3e, ESXi 6.5U2 and SPP June 2018 - latest vCenter & vSphere Server
September 2018 SPP	2018.09	Added support for ESXi 6.0 U3 9313334, ESXi 6.5U2 9298722, and SPP September 2018- latest vCenter and vSphere server.

*Table Continued*

Revision	Date	Description
September 2018 SPP	2019.02	Added support for vSphere 6.7 U1 with SPP Sep 2018
March 2019 SPP	2019.05	Added Support for ESXi 6.0U3, 6.5 U2 and 6.7 U1 with SPP March 2019
StoreVirtual VSA 12.8	2019.10	Added StoreVirtual VSA 12.8, Management UI 1.10.07 and OV 5.00.00-0400525 Support for vSphere 6.0U3, 6.5U2/U3 and 6.7U1/U2 and added support for vSphere 6.5U3 and 6.7U2 with SPP 2019.03.01

**NOTE:**

- Version 1.0 Update 1 and version 1.1 are both referred to as version 1.1.
- Both 1.0 Update 1 and 1.1 utilize the same firmware and software versions.

## Firmware and software updates

Updates for individual software and firmware components may be found at the links provided below and at <https://www.hpe.com/info/HCUupdates>.

### Definitions

#### Upgrade

During an upgrade, newer software or firmware components are applied to the system; this includes going to the next major or minor version.

Examples:

- LeftHand OS 12.6 > LeftHand OS 12.7 > LeftHand OS 12.8
- vSphere ESXi 6.0 U2/U3 > ESXi 6.5 U2/U3
- vSphere ESXi 6.0 U2/U3 > ESXi 6.7 U1/U2
- vSphere ESXi 6.5 U2 > ESXi 6.7 U1/U2
- vSphere ESXi 6.5 U3 > ESXi 6.7 U2

Before upgrading ESXi from vSphere 6.5 U2 to vSphere 6.7 U1, refer to customer Advisory available at [https://support.hpe.com/hpsc/doc/public/display?docId=emr\\_na-a00065358en\\_us](https://support.hpe.com/hpsc/doc/public/display?docId=emr_na-a00065358en_us)

#### Update/Patch/Hotfix

When applying updates, hotfixes, and patches, the major/minor revision of a software or firmware component remains unchanged.

- vSphere ESXi 6.0 U2 > ESXi 6.0 U3
- vSphere ESXi 6.5 U2 > ESXi 6.5 U3
- vSphere ESXi 6.7 U1 > ESXi 6.7 U2

# Matrix compliance

**!** **IMPORTANT:** To remain in support compliance, Hewlett Packard Enterprise recommends updating your system to the software and firmware versions listed in the **1.1 Update 2 (vSphere 6.0u3)** and **1.1 Update 2 (vSphere 6.5 or vSphere 6.7)** columns in this compatibility matrix.

For customers who are skilled in maintaining and upgrading the components of their solution, Hewlett Packard Enterprise recommends following this matrix. For customers who prefer Hewlett Packard Enterprise to perform updates and upgrades for their solution, HPE Pointnext offers a range of services to help maintain your solution.

## Before performing a firmware and software update, check customer advisories

Before performing a firmware and software update, check the Advisories, bulletins & notices section of the Hewlett Packard Enterprise Support Center (HPESC).

If necessary, you will be instructed to apply specific hot fixes to address potential issues. Hot fixes are supported as part of the support criteria for the HPE Hyper Converged 380 solution.

To receive the latest advisories, bulletins, and notices for the HPE Hyper Converged 380, subscribe to support email alerts through the Hewlett Packard Enterprise Support Center website (<https://www.support.hpe.com/hpesc>).

**NOTE:** This list is the current list as of the publication date of this firmware and software compatibility matrix.

Advisory description	Type	Date
<b><u>Systems Running Smart Array Controller Firmware Version 4.02 May Experience Premature SATA Solid State Drive (SSD) Wear Out Failures</u></b>	Customer Advisory	Mar 8, 2017
<b><u>HPE StoreVirtual VSA Security Patch Requires Update to Version 1.1 Update 2, HPE OneView Instant On Version 1.3.5.31 and HPE OneView for VMware vCenter Version 7.8.4</u></b>	Customer Advisory	Feb 21, 2017
<b><u>HPE StoreVirtual 4000 Storage and StoreVirtual VSA Software running LeftHand OS, Remote Arbitrary Command Execution</u></b>	Security Bulletin	Jan 31, 2017
<b><u>OneView InstantOn Fails in the vCenter Configuration With "Unknown Cluster Deployment Status" Message Posted to the Right of the "Destination Cluster" Dropdown</u></b>	Customer Advisory	Jan 12, 2017
<b><u>HPE Hyper Converged 380, HyperConverged 250 for VMware and Microsoft and HPE ConvergedSystem 200-HC StoreVirtual- Side Channel Analysis Method Allows Improper Information Disclosure in Microprocessors</u></b>	Customer Bulletin	April 20, 2018
<b><u>ESXi upgrade fails with HPE customized ESXi Image while upgrading from vSphere 6.5 U2 to vSphere 6.7 U1</u></b>	Customer Advisory	Jan 31, 2019

# Management software

## HPE HC380 software components

The following software is run on separate VMs in the HC380 system.

vSphere and TLS versions	HPE HyperConverged 380 Management User Interface		HPE OneView	
	Component Version	Appliance Base OS	Component Version	Appliance Base OS
<b>1.1 Update 2 (vSphere 6.0U3)</b>				
TLS 1.1	1.10.04	CentOS 6.5	2.00.05	CentOS 6.5
TLS 1.2	1.10.07	CentOS 7.5	5.00.00-0400525	CentOS 7.5
<b>1.1 Update 2 (vSphere 6.5U2/U3)</b>				
TLS 1.1	1.10.04	CentOS 6.5	2.00.05	CentOS 6.5
TLS 1.2	1.10.07	CentOS 7.5	5.00.00-0400525	CentOS 7.5
<b>1.1 Update 2 (vSphere 6.7U1/U2)</b>				
TLS 1.1	1.10.04	CentOS 6.5	2.00.05	CentOS 6.5
TLS 1.2	1.10.07	CentOS 7.5	5.00.00-0400525	CentOS 7.5

## HPE HC380 Management VM software

This software runs on the management VM of the HPE Hyper Converged 380 system.

**NOTE:** HPE HC380 supports recovery suite 1.1 Update2, Please refer to the [HPE Support Center](#) for more details.

**NOTE:** The Hyper Converged 380 supports vCenter Server Appliance for remote vCenter Server.

System component	Recovery image 1.1 U2	(vSphere 6.0u3)	vSphere 6.5	vSphere 6.7
HPE StoreVirtual Application Aware Snapshot Manager <sup>1</sup>	12.6	13.6.0.5	13.6.0.5	13.6.0.5
HPE StoreVirtual Centralize Management Console <sup>1</sup>	12.6	12.8	12.8	12.8

Table Continued

<b>System component</b>	<b>Recovery image 1.1 U2</b>	<b>(vSphere 6.0u3)</b>	<b>vSphere 6.5</b>	<b>vSphere 6.7</b>
HPE StoreVirtual Command Line Interface for Windows Console <sup>1</sup>	12.6	12.7.0.34	12.7.0.34	12.7.0.34
HPE HC StoreVirtual Status Provider	1.00.03	1.00.04	1.00.04	1.00.04
HPE OneView for VMware vCenter <sup>2</sup>	7.8.4.168 +	7.8.4.168 +	9.1.0.556	9.1.0.556
HPE OneView InstantOn <sup>2</sup>	1.3.5.31 ++	1.3.5.31	1.3.5.35	1.3.5.35
Microsoft Windows 2012 Server	2012	2012	2012	2012
VMware vCenter Server <sup>3</sup>	6.0U2 + patch release (Build 3634788)	6.0 U3h (Build 9451619)	6.5 U2d (Build 10964411) 6.5 U3 (Build 14020092)	6.7 U1 (Build 10244745) 6.7 U2 (Build 13010631)
VMware vSphere Client <sup>3</sup>	6.0.0.2502222	6.0.0.9103891	6.5.0.30000	6.7.0.30000
VMware vSphere PowerCLI <sup>3</sup>	6.3.0.8258 (6.3 Release 1)	11.0.0 or newer	11.0.0 or newer	11.0.0 or newer
Firefox <sup>4</sup>	45.3.0 ESR (32-bit)	45.9.0 ESR (32-bit)	45.9.0 ESR (32-bit)	45.9.0 ESR (32-bit)

<sup>1</sup> StoreVirtual software can be downloaded from the **[Hewlett Packard Enterprise Software Depot](#)**.

<sup>2</sup> The HPE OneView component software can be downloaded from the **[Hewlett Packard Enterprise Support Center](#)** website or the **[Hewlett Packard Enterprise website](#)**.

<sup>3</sup> VMware software can be downloaded from the **[VMware website](#)**.

<sup>4</sup> Firefox can be downloaded from the **[Mozilla website](#)**. Hewlett Packard Enterprise recommends applying all security fixes provided by Mozilla Firefox.

+ Update HPE OneView for VMware vCenter to 7.8.4.168. For more information, see Customer Advisory c05385424. (**[https://h20565.www2.hpe.com/hpsc/doc/public/display?sp4ts.oid=1008591219&docLocale=en\\_US&docid=emr\\_na-c05385424](https://h20565.www2.hpe.com/hpsc/doc/public/display?sp4ts.oid=1008591219&docLocale=en_US&docid=emr_na-c05385424)**)

++ Update HPE OneView InstantOn to version 1.3.5.31. For more information, see Customer Advisory c05385424. (**[https://h20565.www2.hpe.com/hpsc/doc/public/display?sp4ts.oid=1008591219&docLocale=en\\_US&docid=emr\\_na-c05385424](https://h20565.www2.hpe.com/hpsc/doc/public/display?sp4ts.oid=1008591219&docLocale=en_US&docid=emr_na-c05385424)**)

# Virtual Desktop Infrastructure (VDI) only

The following software is applicable to Virtual Desktop Infrastructure (VDI) solutions only.

<b>System component</b>	<b>Recovery image 1.1 U2</b>	<b>vSphere 6.0 u3</b>	<b>vSphere 6.5</b>	<b>vSphere 6.7</b>
VMware Horizon View	7.0	7.0	7.0	7.0



# Node software

## HPE HC380 Node software versions

This software is installed on each node in the HPE Hyper Converged 380 System. If one or more nodes require reinstallation, see "Recovering the system" in the [HPE Hyper Converged 380 User Guide](#).

System component	Recovery image 1.1U2	vSphere 6.0U3	vSphere 6.5	vSphere 6.7
HPE Customized ESXi image <sup>1</sup>	Apr 2016 6.0 U2	Apr 2019 6.0 U3 (Build 10719132)	Apr 2019 6.5 U2 (Build 10719125) July 2019 6.5 U3 (Build 13932383)	Apr 2019 6.7 U1 (Build 11675023) Apr 2019 6.7 U2 (Build 13006603)
HPE iSCSI Target Periodic Rescan for VMware vSphere 6.0	12.0.0.1	12.0.0.1	12.7.0.12	12.7.0.20
HPE Hyper Converged 380 Discovery Agent	1.3.5.1	1.3.5.2	1.3.5.2	Not supported
HPE StoreVirtual VSA 2014 for vSphere OVF	12.6	12.8	12.8	12.8

<sup>1</sup> If the HPE Custom image for VMware ESXi is not available for download from vmware.com, contact Hewlett Packard Enterprise technical support to obtain the image: <https://support.hpe.com/hpesc/public/home>

## HPE HC380 Node firmware and driver versions

Hewlett Packard Enterprise recommends running your HPE Hyper Converged 380 system with the firmware and drivers outlined in the May 2019 VMware Software Recipe. To locate the recipe, go to the Hewlett Packard website <https://vibsdepot.hpe.com/hpq/recipes/> and search for May 2019 VMware Software Recipe (filename **May2019VMwareRecipeSPP201903\_5.4.pdf**). If the document it is not available in the parent directory, look for it in the archive folder.

Any released disk drive firmware version is supported unless stated otherwise. Upgraded drive models are also supported unless stated otherwise.

## HPE HC380 Node firmware levels

Maintain the listed firmware levels on each of the nodes in the HPE Hyper Converged 380 System.

<b>System component</b>	<b>Recovery image 1.1 U2</b>	<b>vSphere 6.0u3</b>	<b>vSphere 6.5</b>	<b>vSphere 6.7</b>
System ROM (HPE ProLiant DL380 Gen9)	P89 v2.22 (07/18/2016)	P89 v2.72 03/25/2019 (in SPP 2019.03.1)	P89 v2.72 03/25/2019 (in SPP 2019.03.1)	P89 v2.72 03/25/2019 (in SPP 2019.03.1)
Power Management Controller	1.0.9 (in SPP 2016.04.0)	1.0.9 (in SPP 2019.03.1)	1.0.9 (in SPP 2019.03.1)	1.0.9 (in SPP 2019.03.1)
LAN on motherboard (LOM) 331i	1.45 (in SPP 2016.04.0)  [5719-v1.45 NCSI v1.3.12.0]	20.14.54 (in SPP 2019.03.1)  [5719-v1.46 NCSli v1.5.1.0]	20.14.54 (in SPP 2019.03.1)  [5719-v1.46 NCSli v1.5.1.0]	20.14.54 (in SPP 2019.03.1)  [5719-v1.46 NCSli v1.5.1.0]
Smart Array P440 (RAID Controller)	4.52 *	6.88 (in SPP 2019.03.1)	6.88 (in SPP 2019.03.1)	6.88 (in SPP 2019.03.1)
Smart Array P840 (RAID Controller)	4.52 *	6.88 (in SPP 2019.03.1)	6.88 (in SPP 2019.03.1)	6.88 (in SPP 2019.03.1)
iLO 4	2.50 (in SPP 2016.10.0)	2.70	2.70	2.70
Intelligent Provisioning	2.40	2.50.164	2.50.164	2.50.164
Network Interface Card (1GbE interfaces: HPE Ethernet 1Gb 4-port 331i Adapter)	NA	20.14.54 (in SPP 2019.03.1)	20.14.54 (in SPP 2019.03.1)	20.14.54 (in SPP 2019.03.1)
Network Interface Card (10GbE interfaces: HPE Ethernet 10Gb 2-port 560SFP+ and 561T Adapter)	1.1200.0 (in SPP 2016.04.0)	1.2028.0 (in SPP 2019.03.1)	1.2028.0 (in SPP 2019.03.1)	1.2028.0 (in SPP 2019.03.1)
Network Interface Card (10GbE interfaces: HPE Ethernet 10Gb 2-port 560FLR-SFP+ and 561FLR-T Adapter)	1.1200.0 (in SPP 2016.04.0)	1.2028.0 (in SPP 2019.03.1)	1.2028.0 (in SPP 2019.03.1)	1.2028.0 (in SPP 2019.03.1)
HPE NVIDIA GRID K1 Quad GPU	VBIOS: 80.07.DC.00.05-08  PLX: F0.47.2A.00.C0	VBIOS: 80.07.DC.00.05-08  PLX: F0.47.2A.00.C0	VBIOS: 80.07.DC.00.05-08  PLX: F0.47.2A.00.C0	VBIOS: 80.07.DC.00.05-08  PLX: F0.47.2A.00.C0

Table Continued

System component	Recovery image 1.1 U2	vSphere 6.0u3	vSphere 6.5	vSphere 6.7
HPE NVIDIA GRID K2 RAF PCIe GPU	VBIOS: 80.04.F5.00.03/04 PLX: F0.47.2E.00.C0	VBIOS: 80.04.F5.00.03/04 PLX: F0.47.2E.00.C0	VBIOS: 80.04.F5.00.03/04 PLX: F0.47.2E.00.C0	VBIOS: 80.04.F5.00.03/04 PLX: F0.47.2E.00.C0
HPE NVIDIA M60	VBIOS: 84.04.85.00.03/04 PLX: F0.47.3F.00.C0	VBIOS: 84.04.85.00.03/04 or 84.4.9 F.00.13/14 PLX: F0.47.3F.00.C0	VBIOS: 84.04.85.00.03/04 or 84.04.9F.00.13/14 PLX: F0.47.3F.00.C0	VBIOS: 80.04.F5.00.03/04 PLX: F0.47.2E.00.C0

\* The SmartArray version is updated to version 4.52. For more information see, Customer Advisory a00003688en. ([https://h20565.www2.hp.com/hpsc/doc/public/display?sp4ts.oid=1008591219&docLocale=en\\_US&docId=emr\\_na-a00003688en\\_us](https://h20565.www2.hp.com/hpsc/doc/public/display?sp4ts.oid=1008591219&docLocale=en_US&docId=emr_na-a00003688en_us))

High-end graphics software vendors (ISV) work with NVIDIA to certify their software with specific versions of NVIDIA GRID drivers. Contact the ISV and NVIDIA directly for more information on their virtualization strategy and driver download version. More information can be found on the [NVIDIA website](#).

The latest SPP is 2019.03.1. For more information, see Customer Advisory a00041797 ([https://support.hp.com/hpsc/doc/public/display?sp4ts.oid=1008631329&docLocale=en\\_US&docId=emr\\_na-a00041797en\\_us](https://support.hp.com/hpsc/doc/public/display?sp4ts.oid=1008631329&docLocale=en_US&docId=emr_na-a00041797en_us))

## HPE HC380 Node driver levels

Maintain the listed driver levels on each of the nodes in the HPE Hyper Converged 380 System.

System component	Recovery image 1.1 U2	vSphere 6.0u3	vSphere 6.5U2/6.5U3	vSphere 6.7U1/6.7U2
Smart Array P440 (RAID Controller)	6.0.0.118	6.0.0.132-1	2.0.38-10EM	2.0.38-10EM
Smart Array P440ar (RAID Controller)	6.0.0.118	6.0.0.132-1	2.0.38-10EM	2.0.38-10EM
Smart Array P840 (RAID Controller)	6.0.0.118	6.0.0.132-1	2.0.38-10EM	2.0.38-10EM
Network Interface Card (1GbE interfaces: HPE Ethernet 1Gb 4-port 331i Adapter)	3.137h.v60.1	3.137l.v60.1	4.1.3.0(6.5U2) 4.1.3.2(6.5U3)	4.1.3.2

Table Continued

<b>System component</b>	<b>Recovery image 1.1 U2</b>	<b>vSphere 6.0u3</b>	<b>vSphere 6.5U2/6.5U3</b>	<b>vSphere 6.7U1/6.7U2</b>
Network Interface Card (10GbE interfaces: HPE Ethernet 10Gb 2-port 560SFP+ and 561T Adapter)	4.1.1.1	1.7.10	1.7.10	1.7.10
Network Interface Card (10GbE interfaces: HPE Ethernet 10Gb 2-port 560FLR-SFP+ and 561-FLR-T Flexible LOM)	4.1.1.1	1.7.10	1.7.10	1.7.10

To enable VMware native drivers on HC380 nodes, see <https://kb.vmware.com/s/article/2147565> for more information.

# Support and other resources

## Accessing Hewlett Packard Enterprise Support

- For live assistance, go to the Contact Hewlett Packard Enterprise Worldwide website:  
<https://www.hpe.com/info/assistance>
- To access documentation and support services, go to the Hewlett Packard Enterprise Support Center website:  
<https://www.hpe.com/support/hpesc>

### Information to collect

- Technical support registration number (if applicable)
- Product name, model or version, and serial number
- Operating system name and version
- Firmware version
- Error messages
- Product-specific reports and logs
- Add-on products or components
- Third-party products or components

## Accessing updates

- Some software products provide a mechanism for accessing software updates through the product interface. Review your product documentation to identify the recommended software update method.
- To download product updates:

### **Hewlett Packard Enterprise Support Center**

<https://www.hpe.com/support/hpesc>

### **Hewlett Packard Enterprise Support Center: Software downloads**

<https://www.hpe.com/support/downloads>

### **Software Depot**

<https://www.hpe.com/support/softwaredepot>

- To subscribe to eNewsletters and alerts:  
<https://www.hpe.com/support/e-updates>
- To view and update your entitlements, and to link your contracts and warranties with your profile, go to the Hewlett Packard Enterprise Support Center **More Information on Access to Support Materials** page:  
<https://www.hpe.com/support/AccessToSupportMaterials>



---

**IMPORTANT:** Access to some updates might require product entitlement when accessed through the Hewlett Packard Enterprise Support Center. You must have an HPE Passport set up with relevant entitlements.

---

## Remote support

Remote support is available with supported devices as part of your warranty or contractual support agreement. It provides intelligent event diagnosis, and automatic, secure submission of hardware event notifications to Hewlett Packard Enterprise, which will initiate a fast and accurate resolution based on your product's service level. Hewlett Packard Enterprise strongly recommends that you register your device for remote support.

If your product includes additional remote support details, use search to locate that information.

### Remote support and Proactive Care information

#### HPE Get Connected

<https://www.hpe.com/services/getconnected>

#### HPE Proactive Care services

<https://www.hpe.com/services/proactivecare>

#### HPE Datacenter Care services

<https://www.hpe.com/services/datacentercare>

#### HPE Proactive Care service: Supported products list

<https://www.hpe.com/services/proactivecaresupportedproducts>

#### HPE Proactive Care advanced service: Supported products list

<https://www.hpe.com/services/proactivecareadvancedsupportedproducts>

### Proactive Care customer information

#### Proactive Care central

<https://www.hpe.com/services/proactivecarecentral>

#### Proactive Care service activation

<https://www.hpe.com/services/proactivecarecentralgetstarted>

## Warranty information

To view the warranty information for your product, see the links provided below:

### HPE ProLiant and IA-32 Servers and Options

<https://www.hpe.com/support/ProLiantServers-Warranties>

### HPE Enterprise and Cloudline Servers

<https://www.hpe.com/support/EnterpriseServers-Warranties>

### HPE Storage Products

<https://www.hpe.com/support/Storage-Warranties>

### HPE Networking Products

<https://www.hpe.com/support/Networking-Warranties>

## Regulatory information

To view the regulatory information for your product, view the *Safety and Compliance Information for Server, Storage, Power, Networking, and Rack Products*, available at the Hewlett Packard Enterprise Support Center:

<https://www.hpe.com/support/Safety-Compliance-EnterpriseProducts>

### **Additional regulatory information**

Hewlett Packard Enterprise is committed to providing our customers with information about the chemical substances in our products as needed to comply with legal requirements such as REACH (Regulation EC No 1907/2006 of the European Parliament and the Council). A chemical information report for this product can be found at:

**<https://www.hpe.com/info/reach>**

For Hewlett Packard Enterprise product environmental and safety information and compliance data, including RoHS and REACH, see:

**<https://www.hpe.com/info/ecodata>**

For Hewlett Packard Enterprise environmental information, including company programs, product recycling, and energy efficiency, see:

**<https://www.hpe.com/info/environment>**

## **Documentation feedback**

Hewlett Packard Enterprise is committed to providing documentation that meets your needs. To help us improve the documentation, send any errors, suggestions, or comments to Documentation Feedback (**[docsfeedback@hpe.com](mailto:docsfeedback@hpe.com)**). When submitting your feedback, include the document title, part number, edition, and publication date located on the front cover of the document. For online help content, include the product name, product version, help edition, and publication date located on the legal notices page.