



POST error with RED screen "x64 Exception Type 0D – General Protection Exception" when replacing Dual 8GB microSD EM USB due to MicroSD card failure

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Environment

Proliant gen8 & Gen9 server

Blade Gen8 & Gen9 server

OS: ESX on Dual 8GB microSD EM USB kit

Issue

- Dual 8GB microSD EM USB, one SD card failed
 - followed replacement procedure in user guide on page 7 (removed good SD card and installed in new DualSD USD reader)
 - But cant finish replacement procedure, because server fails in POST with RED screen "x64 Exception Type 0D – General Protection Exception".
 - If removed new microSD and started server with only one origin microSD card, the server start and boot to OS properly
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Cause

unsupported BIOS version (prior v. 2.20) was installed

Resolution

upgrade BIOS to 2.20 or newer