



HPE Proliant Gen9 Servers - Certain Proliant Gen9 Servers Running Windows 2008 Might Stop with a Bluescreen During Shutdown

Article Number mmr_sf-EN_US000007412

Environment

- HPE Proliant DL380 Gen9
 - HPE Proliant ML350 Gen9
 - HPE Proliant DL360 Gen9
 - Windows Server 2008 (64-bit)
-

Issue

During the shutdown the server stops with a bluescreen stating: NMI: Channel Check / IOCHK

Cause

This issue is related to Bios version 1.50 but might occur with later version as well.

Resolution

As a workaround downgrade the BIOS Firmware to the Version 1.40.

© Copyright 2016 Hewlett Packard Enterprise Development LP. The information contained herein is subject to change without notice. The only warranties for Hewlett Packard Enterprise products and services are set forth in the express warranty statements accompanying such products and services. Nothing herein should be construed as constituting an additional warranty. Hewlett Packard Enterprise shall not be liable for technical or editorial errors or omissions contained herein.