HP Ethernet 10Gb 2-port 560SFP+ Adapter
User Guide

Abstract
This document is for the person who installs, administers, and troubleshoots servers and storage systems. HP assumes you are qualified in the servicing of computer equipment and trained in recognizing hazards in products with hazardous energy levels.
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Warnings, cautions, and notes

⚠️ **WARNING:** Only authorized technicians trained by HP should attempt to repair this equipment. All troubleshooting and repair procedures are detailed to allow only subassembly/module-level repair. Because of the complexity of the individual boards and subassemblies, no one should attempt to make repairs at the component level or to make modifications to any printed wiring board. Improper repairs can create a safety hazard.

⚠️ **WARNING:** To reduce the risk of electric shock, personal injury, and damage to the equipment:
- Do not attempt to service any parts of the equipment other than those specified in the following procedure. Any other activities may require that you shut down the server and remove the power cord.
- Installation and maintenance of this product must be performed by individuals who are knowledgeable about the procedures, precautions and hazards associated with the product.

⚠️ **WARNING:** To reduce the risk of electric shock or damage to the equipment:
- Do not disable the power cord grounding plug. The grounding plug is an important safety feature.
- Plug the power cord into a grounded (earthed) electrical outlet that is easily accessible at all times.
- Unplug the power cord from the power supply to disconnect power to the equipment.
- Do not route the power cord where it can be walked on or pinched by items placed against it. Pay particular attention to the plug, electrical outlet, and the point where the cord extends from the server.

⚠️ ⚠️ This symbol indicates the presence of a hot surface or hot component. If this surface is contacted, the potential for injury exists.

**WARNING:** To reduce the risk of injury from a hot component, allow the surface to cool before touching.

⚠️ **CAUTION:** To properly ventilate the system, you must provide at least 7.6 cm (3.0 in) of clearance at the front and back of the server.

⚠️ **CAUTION:** The server is designed to be electrically grounded (earthed). To ensure proper operation, plug the AC power cord into a properly grounded AC outlet only.

**NOTE:** Any indications of component replacement or printed wiring board modifications may void any warranty.

**Downloading files**

2. Select **Download drivers and software (and firmware)**.

3. Type the adapter name in the **For product** box and then click **Go**. For example, type HP Ethernet 10Gb 2-port 560SFP+.

4. Download the drivers, firmware, or documentation as needed.

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**HP contact information**

For United States and worldwide contact information, see the Contact HP website ([http://www.hp.com/go/assistance](http://www.hp.com/go/assistance)).

In the United States:

- To contact HP by phone, call 1-800-334-5144. For continuous quality improvement, calls may be recorded or monitored.

- If you have purchased a Care Pack (service upgrade), see the Support & Drivers website ([http://www8.hp.com/us/en/support-drivers.html](http://www8.hp.com/us/en/support-drivers.html)). If the problem cannot be resolved at the website, call 1-800-633-3600. For more information about Care Packs, see the HP website ([http://pro-aq-sama.houston.hp.com/services/cache/10950-0-0-225-121.html](http://pro-aq-sama.houston.hp.com/services/cache/10950-0-0-225-121.html)).
Introduction

Overview

The HP Ethernet 10Gb 2-port 560SFP+ Adapter is a dual-port, 10 Gb SFP+ adapter that supports Gen7 and Gen8 ML/DL/SL ProLiant servers and uses the Intel 82599 (Niantic) chipset.

For more information about the HP Ethernet 10Gb 2-port 560SFP+ Adapter, see the HP website (http://www.hp.com/go/proliantnics).

LEDs

The HP Ethernet 10Gb 2-port 560SFP+ Adapter has two ports with LEDs for Link (L) and Activity (A) for each port. A standard-height bracket is shown in the following illustration with SFP+ ports and LEDs.

<table>
<thead>
<tr>
<th>Item</th>
<th>LED</th>
<th>Status</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Link</td>
<td>Off</td>
<td>No link to the adapter is established. The adapter is not receiving power or the cable connection is faulty.</td>
</tr>
<tr>
<td>—</td>
<td>—</td>
<td>On (Amber)</td>
<td>Link to the adapter is established at 10 Gb/s. The adapter is receiving power and the cable connection is good.</td>
</tr>
<tr>
<td>—</td>
<td>—</td>
<td>On (Green)</td>
<td>Link to the adapter is established at 1 Gb/s. The adapter is receiving power and the cable connection is good.</td>
</tr>
<tr>
<td>2</td>
<td>Activity</td>
<td>Off</td>
<td>Indicates no network activity on the link.</td>
</tr>
<tr>
<td>—</td>
<td>—</td>
<td>On (Green)</td>
<td>Indicates network activity on the link. The adapter is sending or receiving network data at up to 10 Gb/s.</td>
</tr>
</tbody>
</table>
Installing an adapter

Installation overview

This section describes installation precautions, how to install the adapter, and how to connect the network cable.

⚠️ **WARNING:** To reduce the risk of personal injury or damage to the equipment, consult the safety information and user documentation provided with the server before attempting the installation. Some servers contain high energy, high circuits, moving parts (such as fan blades), or any combination of these hazards, that may be exposed if covers and access panels are removed while the product is powered. These products are intended to be serviced only by qualified personnel who have been trained to deal with these hazards. Do not remove enclosures or attempt to bypass any interlocks that may be provided for the purpose of guarding against these hazardous conditions.

⚠️ **WARNING:** Installation of this adapter should be performed by individuals who are both qualified in the servicing of computer equipment, and trained in the hazards associated with products capable of producing hazardous energy levels. This adapter is intended to be installed in Certified (UL or CSA) ITE equipment having instructions for adding and removing user installed components such as PCI, PCI-X, and PCI Express devices. Refer to the equipment instructions to verify that it is suitable for user installed components and that it has the power capacity to support all of the installed components.

**NOTE:** Before removing the cover of your server, refer to the HP documentation for the proper methods for installing a PCI Express card and avoiding electric shock hazards.

Preventing electrostatic discharge

To prevent damaging the system, be aware of the precautions you need to follow when setting up the system or handling parts. A discharge of static electricity from a finger or other conductor may damage system boards or other static-sensitive devices. This type of damage may reduce the life expectancy of the device.

To prevent electrostatic damage:

- Avoid hand contact by transporting and storing products in static-safe containers.
- Keep electrostatic-sensitive parts in their containers until they arrive at static-free workstations.
- Place parts on a grounded surface before removing them from their containers.
- Avoid touching pins, leads, or circuitry.
- Always be properly grounded when touching a static-sensitive component or assembly.
Installing an adapter in a server

For additional information on how to safely install a PCI Express card in the server, see the HP ProLiant server documentation.

⚠️ **CAUTION:** If the server is not PCI Hot Plug compliant, power it down and disconnect the power cord from the power outlet before removing the server access panel. Failure to do so may damage the adapter or server.

1. Power down the server.
2. Remove the power cord and server access panel.

⚠️ **WARNING:** To reduce the risk of personal injury from a hot component, allow the surface of the option card to cool before touching it.

⚠️ **WARNING:** To reduce the risk of personal injury from hot surfaces, allow the drives and the internal system components to cool before touching them.

3. Identify the PCIe expansion slot in which the adapter is to be installed. If a low profile option slot is to be used, install the low profile bracket onto the adapter.
4. Remove the expansion slot cover from the PCI Express slot.
5. Firmly seat the adapter in the PCI Express slot.

![Adapter in PCI Express slot](image)

**NOTE:** For 1U type servers you may need to replace the standard profile bracket with a low profile bracket. See Installing a low profile bracket (on page 8).

6. Install the access panel, and then connect the power cord.

### Installing a low profile bracket

You may have to install a low profile bracket to complete the product installation. The low profile bracket replaces the existing standard profile bracket shipped on the product.

To install a low profile bracket:
1. Using a correctly sized slotted screwdriver, carefully remove the two board lock screws located at the top and bottom of the connector.

2. Remove the standard profile bracket and place the low profile bracket over the connector. Be careful not to damage the connector or bind the low profile bracket to the connector.

Connecting the network cable

The HP Ethernet 10Gb 2-port 560SFP+ has two SFP+ ports. These ports support either of the following:

- DAC cables
- Optical Modules to be used with fiber optic cables

For the maximum cable length supported, see "Cable specifications (on page 10)".

To connect the HP Ethernet 10Gb 2-port 560SFP+ to the network:

1. Orient the SFP+ optical module or DAC cable so that the edge connector on the edge of the circuit board is located closest to the option card circuit board.

2. Install the SFP+ optical module or DAC cable until the connector seats fully into the SFP+ socket, clicks into place, and latches securely.

3. If an optical module is used, remove the protective cover, and then connect the fiber optic cable.
Specifications

Cable specifications

<table>
<thead>
<tr>
<th>SFP+ module type</th>
<th>Cable Connector Type</th>
<th>Wavelength (nm), type of cable</th>
<th>Core Size (microns, µm)</th>
<th>Cable grade</th>
<th>Minimum modal bandwidth (MHz-km)</th>
<th>Maximum Cable Length (meters)</th>
</tr>
</thead>
<tbody>
<tr>
<td>10GBASE-SR (short range) Optical Module</td>
<td>LC</td>
<td>850, Multi-Mode Fiber (MMF)</td>
<td>62.5, 62.5, 50, 50, 50</td>
<td>(“FDDI”)</td>
<td>OM1</td>
<td>160, 200, 400, 500, 2000</td>
</tr>
<tr>
<td>10GBASE-CR with Direct Attached Copper (DAC) cable</td>
<td>SFP+</td>
<td>N/A, Twin Axial Copper</td>
<td>24 to 28 AWG, depending on length and manufacturer</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
</tr>
</tbody>
</table>

General specifications

<table>
<thead>
<tr>
<th>Specification</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Controller</td>
<td>Intel 82599 (Niantic)</td>
</tr>
<tr>
<td>Data rate</td>
<td>10 Gb/s per port, 20 Gb/s combined, full-duplex</td>
</tr>
<tr>
<td>PCI bus</td>
<td>PCI Express x8 Gen3</td>
</tr>
<tr>
<td>Connectors</td>
<td>Two 10 Gb SFP+</td>
</tr>
<tr>
<td>Dimensions (LxW)</td>
<td>13.21 cm x 6.89 cm (5.2 inches x 2.7 inches) without bracket</td>
</tr>
</tbody>
</table>

Compliance

<table>
<thead>
<tr>
<th>Compliance</th>
<th>Standard</th>
</tr>
</thead>
<tbody>
<tr>
<td>IEEE</td>
<td>IEEE802.3, IEEE802.3ap, IEEE802.3xx, IEEE802.2x, IEEE802.3ad, 802.1Qaz, 802.1Qau, 802.1Qbb, 802.1Qbg, 802.1Qbh</td>
</tr>
<tr>
<td>Safety</td>
<td>UL Mark (US and Canada)</td>
</tr>
<tr>
<td></td>
<td>EN 60950</td>
</tr>
</tbody>
</table>
### Compliance

<table>
<thead>
<tr>
<th>Standard</th>
</tr>
</thead>
<tbody>
<tr>
<td>PCIe v3.0</td>
</tr>
<tr>
<td>RoHS 6 of 6</td>
</tr>
<tr>
<td>IPv4, IPv6</td>
</tr>
<tr>
<td>CE</td>
</tr>
<tr>
<td>Microsoft Windows Hardware Quality Labs</td>
</tr>
<tr>
<td>Server Design Guide version 3.0</td>
</tr>
<tr>
<td>SNMP</td>
</tr>
<tr>
<td>IPv4, TCP and UDP Checksum Offload</td>
</tr>
<tr>
<td>IPv4/IPv6 TCP, Large Send Offload</td>
</tr>
<tr>
<td>Receive-Side Scaling</td>
</tr>
<tr>
<td>Jumbo Frames up to 9000 Bytes</td>
</tr>
</tbody>
</table>

### Power and environmental specifications

<table>
<thead>
<tr>
<th>Specification</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Operating</td>
<td>Temperature—0° to 55° C (32° to 131° F)</td>
</tr>
<tr>
<td></td>
<td>Humidity—10 to 90% relative humidity, non-condensing</td>
</tr>
<tr>
<td>Non-operating</td>
<td>Temperature—65° to 85° C (149° to 185° F)</td>
</tr>
<tr>
<td></td>
<td>Humidity—5 to 95% relative humidity, non-condensing</td>
</tr>
<tr>
<td>Power</td>
<td>4 W typical, 9 W maximum</td>
</tr>
</tbody>
</table>
Regulatory compliance notices

Regulatory compliance identification numbers

For the purpose of regulatory compliance certifications and identification, this product has been assigned a unique regulatory model number. The regulatory model number can be found on the product nameplate label, along with all required approval markings and information. When requesting compliance information for this product, always refer to this regulatory model number. The regulatory model number is not the marketing name or model number of the product.

Federal Communications Commission Notice

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit that is different from that to which the receiver is connected.
- Consult the dealer or an experienced radio or television technician for help.

Modifications

The FCC requires the user to be notified that any changes or modifications made to this device that are not expressly approved by Hewlett-Packard Company may void the user’s authority to operate the equipment.

European Union regulatory notice

Products bearing the CE marking comply with the following EU Directives:

- Low Voltage Directive 2006/95/EC
- EMC Directive 2004/108/EC
- Ecodesign Directive 2009/125/EC, where applicable

CE compliance of this product is valid if powered with the correct CE-marked AC adapter provided by HP.

Compliance with these directives implies conformity to applicable harmonized European standards (European Norms) that are listed in the EU Declaration of Conformity issued by HP for this product or product
family and available (in English only) either within the product documentation or at the following HP website (http://www.hp.eu/certificates) (type the product number in the search field).

The compliance is indicated by one of the following conformity markings placed on the product:

For non-telecommunications products and for EU harmonized telecommunications products, such as Bluetooth® within power class below 10mW.

![CE]

For EU non-harmonized telecommunications products (If applicable, a 4-digit notified body number is inserted between CE and !).

![CE!]

Please refer to the regulatory label provided on the product.

The point of contact for regulatory matters is Hewlett-Packard GmbH, Dept./MS: HQ-TRE, Herrenberger Strasse 140, 71034 Boeblingen, GERMANY.

Canadian notice (Avis Canadien)

This Class B digital apparatus meets all requirements of the Canadian Interference-Causing Equipment Regulations.

Cet appareil numérique de la classe B respecte toutes les exigences du Règlement sur le matériel brouilleur du Canada.

Korean class B notice

이 기기는 가정용 방송통신기기로 전자파적합등록을 한 기기로서 주 로 가정에서 사용하는 것을 목적으로 하며, 모든 지역에서 사 용할 수 있습니다.

Japanese class B notice

この装置は、クラスB情報技術装置です。この装置は、家庭環境で使用することを目的としていますが、この装置がラジオやテレビジョン受信機に近接して使用されると、受信障害を引き起こすことがあります。

取扱説明書に従って正しい取り扱いをして下さい。VCCI-B

Disposal of waste equipment by users in private households in the European Union
This symbol on the product or on its packaging indicates that this product must not be disposed of with your other household waste. Instead, it is your responsibility to dispose of your waste equipment by handing it over to a designated collection point for the recycling of waste electrical and electronic equipment. The separate collection and recycling of your waste equipment at the time of disposal will help to conserve natural resources and ensure that it is recycled in a manner that protects human health and the environment. For more information about where you can drop off your waste equipment for recycling, please contact your local city office, your household waste disposal service or the shop where you purchased the product.
Electrostatic discharge

Preventing electrostatic discharge

To prevent damaging the system, be aware of the precautions you need to follow when setting up the system or handling parts. A discharge of static electricity from a finger or other conductor may damage system boards or other static-sensitive devices. This type of damage may reduce the life expectancy of the device.

To prevent electrostatic damage:

- Avoid hand contact by transporting and storing products in static-safe containers.
- Keep electrostatic-sensitive parts in their containers until they arrive at static-free workstations.
- Place parts on a grounded surface before removing them from their containers.
- Avoid touching pins, leads, or circuitry.
- Always be properly grounded when touching a static-sensitive component or assembly.

Grounding methods to prevent electrostatic discharge

Several methods are used for grounding. Use one or more of the following methods when handling or installing electrostatic-sensitive parts:

- Use a wrist strap connected by a ground cord to a grounded workstation or computer chassis. Wrist straps are flexible straps with a minimum of 1 megohm ±10 percent resistance in the ground cords. To provide proper ground, wear the strap snug against the skin.
- Use heel straps, toe straps, or boot straps at standing workstations. Wear the straps on both feet when standing on conductive floors or dissipating floor mats.
- Use conductive field service tools.
- Use a portable field service kit with a folding static-dissipating work mat.

If you do not have any of the suggested equipment for proper grounding, have an authorized reseller install the part.

For more information on static electricity or assistance with product installation, contact an authorized reseller.
Acronyms and abbreviations

CSA
Canadian Standards Association

DAC
direct attach cable

IPv4
Internet Protocol version 4

IPv6
Internet Protocol version 6

PCIe
peripheral component interconnect express

PCI-X
peripheral component interconnect extended

RoHS
Restriction of Hazardous Substances

SFP+
small form-factor pluggable - plus

UDP
User Datagram Protocol
HP is committed to providing documentation that meets your needs. To help us improve the documentation, send any errors, suggestions, or comments to Documentation Feedback (mailto:docsfeedback@hp.com). Include the document title and part number, version number, or the URL when submitting your feedback.