



The 3Com Corporation Limited Warranty described in this document is only applicable to the original purchaser with genuine 3Com products and supersedes any such information that may be contained within your 3Com product user documentation.

Product Registration: You must register your product to activate warranty and other service benefits that may be included with your product. Register online at <http://www.3Com.com/esupport>. For a list of other benefits, select www.3com.com/products, choose the Product Category, then Product Details, and then the Warranty and Other Services tab. Benefits are listed under the heading "Other Service Benefits with Purchase."

HARDWARE: 3Com warrants to the original purchaser ("Customer") that this hardware product will be substantially free from material defects in workmanship and materials, under normal use and service, for the following period of time from the date of purchase from 3Com or its authorized reseller:

Three (3) Years

3Com's sole obligation under this express warranty shall be, at 3Com's option and expense, to repair the defective product or part, deliver to Customer an equivalent 3Com product or part to replace the defective item, or if neither of the two foregoing options is reasonably available, refund to Customer the purchase price paid for the defective 3Com product. All 3Com products that are replaced will become the property of 3Com. Replacement products or parts may be new or reconditioned. 3Com warrants any replacement or repaired 3Com product or part for ninety (90) days from shipment, or the remainder of the initial warranty period, whichever is longer.

SOFTWARE: 3Com warrants to Customer that each genuine 3Com software program licensed from 3Com, except as noted below, will, if operated as directed in the user documentation, substantially achieve the functionality described in the user documentation for a period of ninety (90) days from the date of purchase from 3Com or its authorized reseller. 3Com's sole obligation under this express warranty shall be, at 3Com's option and expense, to refund the purchase price for the 3Com software product or replace the 3Com software product with 3Com software which meets the requirements of this warranty as described above. Customer assumes responsibility for the selection of the appropriate programs and associated reference materials.

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OBTAINING WARRANTY SERVICE: Customer must contact an Authorized 3Com Service Center within the applicable warranty period to obtain warranty service authorization. Refer to the genuine 3Com product documentation for details, or go to <http://eSupport.3com.com> or <http://esoweb4.3com.com/contactus/>. Dated proof of purchase from 3Com or its authorized reseller may be required. A Return Material Authorization (RMA) number will be issued. This number must be marked on the outside of the package sent to 3Com's Service Center. The 3Com product must be packaged appropriately for safe shipment and sent prepaid. It is recommended that returned 3Com products be insured or sent by a method that provides for tracking of the package. Customer is responsible for loss or damage while the package is in transit until the returned item is received by 3Com. 3Com will retain risk of loss or damage until the item is delivered to Customer. For non-US Customers, the word "prepaid" shall be omitted where this requirement is not permitted by law. The allocation of responsibility for loss or damage stated shall be subject to any mandatory legal requirements.

3Com shall not be responsible for any software, firmware, information, or memory data of Customer contained in, stored on, or integrated with any 3Com products returned to 3Com for repair.

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GOVERNING LAW: This Limited Warranty shall be governed by the laws of the Commonwealth of Massachusetts, U.S.A., and by the laws of the United States, excluding their conflicts of laws principles. The United Nations Convention on Contracts for the International Sale of Goods is hereby excluded in its entirety from application to this Limited Warranty.

3Com Corporation, 350 Campus Drive, Marlborough, MA 01752-3064 (508) 323-5000

Maintenance Services: Enhance and extend service benefits with the purchase of value-added services, such as 24x365 telephone technical support, software upgrades, advance hardware replacement, or onsite assistance.

For translations of the above warranty terms, including in languages other than below, please visit the following URL:
www.3com.com/warranty

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