The 3Com Corporation Limited Warranty described in this document is only applicable to the original purchaser with genuine 3Com products and supersedes any such information that may be contained within your 3Com product user documentation.

Product Registration: You must register your product to activate warranty and other service benefits that may be included with your product. Register online at http://www.3Com.com/esupport. For a list of other benefits, select www.3com.com/products, choose the Product Category, then Product Details, and then the Warranty and Other Services tab. Benefits are listed under the heading "Other Service Benefits with Purchase."

HARDWARE: 3Com warrants to the original purchaser ("Customer") that this hardware product will be substantially free from material defects in workmanship and materials, under normal use and service, for the following period of time from the date of purchase from 3Com or its authorized reseller:

Two (2) Years

3Com’s sole obligation under this express warranty shall be, at 3Com’s option and expense, to repair the defective product or part, deliver to Customer an equivalent 3Com product or part to replace the defective item, or if neither of the two foregoing options is reasonably available, refund to Customer the purchase price paid for the defective 3Com product. All 3Com products that are replaced will become the property of 3Com. Replacement products or parts may be new or reconditioned. 3Com warrants any replacement or repaired 3Com product or part for ninety (90) days from shipment, or the remainder of the initial warranty period, whichever is longer.

SOFTWARE: 3Com warrants to Customer that each genuine 3Com software program licensed from 3Com, except as noted below, will, if operated as directed in the user documentation, substantially achieve the functionality described in the user documentation for a period of ninety (90) days from the date of purchase from 3Com or its authorized reseller. 3Com’s sole obligation under this express warranty shall be, at 3Com’s option and expense, to refund the purchase price for the 3Com software product or replace the 3Com software product with 3Com software which meets the requirements of this warranty as described above. Customer assumes responsibility for the selection of the appropriate programs and associated reference materials.

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OBTAINING WARRANTY SERVICE: Customer must contact an Authorized 3Com Service Center within the applicable warranty period to obtain warranty service authorization. Refer to the genuine 3Com product documentation for details, or go to http://Support.3com.com or http://csoweb4.3com.com/contactus/. Dated proof of purchase from 3Com or its authorized reseller may be required. A Return Material Authorization (RMA) number will be issued. This number must be marked on the outside of the package sent to 3Com’s Service Center. The 3Com product must be packaged appropriately for safe shipment and sent prepaid. It is recommended that returned 3Com products be insured or sent by a method that provides for tracking of the package. Customer is responsible for loss or damage while the package is in transit until the returned item is received by 3Com. 3Com will retain risk of loss or damage until the item is delivered to Customer. For non-US Customers, the word “prepaid” shall be omitted where this requirement is not permitted by law. The allocation of responsibility for loss or damage stated shall be subject to any mandatory legal requirements.

3Com shall not be responsible for any software, firmware, information, or memory data of Customer contained in, stored on, or integrated with any 3Com products returned to 3Com for repair.
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LIMITATION OF LIABILITY: TO THE FULL EXTENT ALLOWED BY LAW, 3COM ALSO EXCLUDES FOR ITSELF AND ITS LICENSORS AND SUPPLIERS ANY LIABILITY, WHETHER BASED IN CONTRACT OR TORT (INCLUDING NEGLIGENCE), FOR INCIDENTAL, CONSEQUENTIAL, INDIRECT, SPECIAL, OR PUNITIVE DAMAGES OF ANY KIND, OR FOR LOSS OF REVENUE OR PROFITS, LOSS OF BUSINESS, LOSS OF INFORMATION OR DATA, OR OTHER FINANCIAL LOSS ARISING OUT OF OR IN CONNECTION WITH THE SALE, INSTALLATION, MAINTENANCE, USE, PERFORMANCE, FAILURE, OR INTERRUPTION OF ITS PRODUCTS, EVEN IF 3COM OR ITS AUTHORIZED RESELLER HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES, AND LIMITS ITS LIABILITY TO REPAIR, REPLACEMENT, OR REFUND OF THE PURCHASE PRICE PAID, AT 3COM’S OPTION. THIS DISCLAIMER OF LIABILITY FOR DAMAGES WILL NOT BE AFFECTED IF ANY REMEDY PROVIDED HEREIN SHALL FAIL OF ITS ESSENTIAL PURPOSE.

Some countries, states, or provinces do not allow the exclusion or limitation of implied warranties or the limitation of incidental or consequential damages for certain products supplied to consumers, or the limitation of liability for death or personal injury, so the above limitations and exclusions may be limited in their application to you. When the implied warranties are not allowed to be excluded in their entirety, they will be limited to the maximum extent allowed under applicable local law. This warranty gives you specific legal rights which may vary depending on local law. This warranty has been written in the English language, and the parties agree that the English version will govern.

GOVERNING LAW: This Limited Warranty shall be governed by the laws of the Commonwealth of Massachusetts, U.S.A., and by the laws of the United States, excluding their conflicts of laws principles. The United Nations Convention on Contracts for the International Sale of Goods is hereby excluded in its entirety from application to this Limited Warranty.

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Maintenance Services: Enhance and extend service benefits with the purchase of value-added services, such as 24x365 telephone technical support, software upgrades, advance hardware replacement, or onsite assistance.

For translations of the above warranty terms, including in languages other than below, please visit the following URL:

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