

WB.16.05.0007 Release Notes



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Description

This release note covers software versions for the WB.16.05 branch of the software.

Version WB.16.05.0003 is the initial build of Major version WB.16.05 software. WB.16.05.0003 includes all enhancements and fixes in the WB.16.04.0008 software, plus the additional enhancements and fixes in the WB.16.05.0003 enhancements and fixes sections of this release note.

Product series supported by this software:

Aruba 2920 Switch Series

Important information

To avoid damage to your equipment, do not interrupt power to the switch during a software update.

Version history

All released versions are fully supported by Hewlett Packard Enterprise, unless noted in the table.

Version number	Release date	Based on	Remarks
WB.16.05.0007	2018-03-28	WB.16.05.0006	Released, fully supported, and posted on the web.
WB.16.05.0006	n/a	WB.16.05.0005	Never released.
WB.16.05.0005	n/a	WB.16.05.0004	Never released.
WB.16.05.0004	2017-12-22	WB.16.05.0003	Released, fully supported, and posted on the web.
WB.16.05.0003	2017-12-12	WB.16.04.0008	Initial release of the WB.16.05 branch. Released, fully supported, and posted on the web.
WB.16.04.0010	2017-10-16	WB.16.04.0008	Released, fully supported, and posted on the web.
WB.16.04.0008	2017-07-27	WB.16.03.0003	Initial release of the WB.16.04 branch. Released, fully supported, and posted on the web.
WB.16.03.0005	2017-07-07	WB.16.03.0004	Released, fully supported, and posted on the web.
WB.16.03.0004	2017-04-17	WB.16.03.0003	Released, fully supported, and posted on the web.

Table Continued

Version number	Release date	Based on	Remarks
WB.16.03.0003	2016-12-20	WB.16.02.0008	Initial release of the WB.16.03 branch. Released, fully supported, and posted on the web.
WB.16.02.0014	2016-10-28	WB.16.02.0013	Please see the WB.16.02.0114 release notes for detailed information on the WB.16.02 branch. Released, fully supported, and posted on the web.
WB.16.02.0013	n/a	WB.16.02.0012	Never released.
WB.16.02.0012	2016-08-31	WB.16.02.0011	Released, fully supported, and posted on the web.
WB.16.02.0011	2016-08-24	WB.16.02.0010	Released, fully supported, and posted on the web.
WB.16.02.0010	2016-08-11	WB.16.02.0009	Released, fully supported, and posted on the web.
WB.16.02.0009	n/a	WB.16.02.0008	Never released.
WB.16.02.0008	2016-07-08	WB.16.01.0004	Initial release of the WB.16.02 branch. Released, fully supported, and posted on the web.

Products supported

This release applies to the following product models:

Product number	Description
J9726A	Aruba 2920 24G Switch
J9728A	Aruba 2920 48G Switch
J9727A	Aruba 2920 24G PoE+ Switch
J9729A	Aruba 2920 48G PoE+ Switch
J9836A	Aruba 2920 48G PoE+ 740W Switch

Compatibility/interoperability

The switch web agent supports the following web browsers:

Browser	Supported versions
Internet Explorer	<ul style="list-style-type: none"> • Edge • 11
Chrome	<ul style="list-style-type: none"> • 53 • 52
Firefox	<ul style="list-style-type: none"> • 49 • 48
Safari (MacOS only)	<ul style="list-style-type: none"> • 10 • 9



HPE recommends using the most recent version of each browser as of the date of this release note.

Enhancements

This section lists enhancements added to this branch of the software.

Software enhancements are listed in reverse-chronological order, with the newest on the top of the list. Unless otherwise noted, each software version listed includes all enhancements added in earlier versions.

Version 16.05.0007

Central

Added support into Aruba Central for fault finder switch events.

Cisco Discovery Protocol (CDP) support

Added support for PHONE, REMOTE_DEVICE, CVTA, and TWO_PORT_MAC_RELAY capabilities displayed in the output of the CDP CLI command:

```
show cdp neighbor details <PORT-LIST>
```

Connected Devices Reporting (CDR)

Added support for Connected Devices Reporting (CDR) details about the connected devices to the Aruba switch into Aruba Central using subscription based (both event based and periodic based) mechanism. This feature reports remotely authenticated devices, locally authenticated devices as well as devices onboarding on switch ports that are not configured with any authentication mechanism.

CDR is using additional options added to the IP Client Tracker CLI command. Trusted option enables tracking of trusted clients and untrusted option enables tracking of untrusted clients only.

```
ip client-tracker [trusted | untrusted]
```

When IP client tracker is enabled to track untrusted devices, a new CLI command is added to configure switch ports that are connected to the network infra devices (for example, switch, router, and AP).

```
interface <PORT-LIST> device-type network-device
```

Multicast Listener Discovery (MLD)

Added new "link-local" option for MLD `show` commands to display well-known multicast group addresses.

```
show ipv6 mld link-local
```

Version 16.05.0006

Version 16.05.0006 was never released.

Version 16.05.0005

Version 16.05.0005 was never released.

Version 16.05.0004

No enhancements were included in version 16.05.0004.

Version 16.05.0003

Advanced Threat Detection

By enhancing syslog information to include details of the clients (MAC and IP) and sharing this with ClearPass and IntroSpect, switches across the enterprise act as a network of sensors to detect and alert admins about potential threats to the network. Admins can monitor as well as take actions, such as quarantine, in ClearPass in response to the security events. Refer to the "Configuring Advanced Threat Protection" chapter of the *Access Security Guide* for details.

Aruba APs on Tunneled Node

Customers that use tunneled node for uniform policy management of wired and wireless traffic can now connect Aruba APs to tunneled node ports without having to undo tunneled node configuration on those ports. A configuration knob in the device profile feature avoids double-tunneling and results in improved performance. Refer to the "Tunneled node" chapter of the *Management and Configuration Guide* for details.

Config Backup and Restore without Reboot

Admins can now go from one stable configuration to another without necessarily rebooting the switch as long as the new configuration does not involve reprogramming the hardware or the ASIC. This feature results in improved workflows with Aruba Central and AirWave as well as helping admins recover lost connectivity to remote switches when used in conjunction with the Job Scheduler feature. Refer to the "Configuration backup and restore without reboot" chapter of the *Management Configuration Guide* for details.

Global OSPF Cost Setting

Admins can now set a default OSPF v2 and v3 cost which can be inherited by a VLAN associated with an OSPF area if the cost is not explicitly specified. Refer to the "Open Shortest Path First Protocol (OSPF)" chapter in the *Multicast and Routing Guide*.

Improved ZTP with Central

The Zero Touch Provisioning process involves the switch being able to get the correct time to generate certificates to contact Activate/Central. In cases where local NTP servers and public NTP servers are unavailable, the switch will use the HTTP Time Protocol with Activate and update the system clock. This results in a more reliable

outcome during NTP outage scenarios. Refer to the "ZTP with AirWave Network Management" chapter of the *Management and Configuration Guide* for information on how the new process works.

MAC Pinning

Devices connected via MAC Authentication or Local MAC Authentication are automatically de-authenticated after a default logoff period but this can be an issue for some legacy devices and for those that are non-chatty (IP Cameras for example). To prevent this from happening, ArubaOS-Switch provides a configuration knob for MAC Auth and LMA clients to stay pinned to the particular port until they explicitly de-authenticate. Refer to the "Web-based and MAC authentication" chapter of the *Access Security Guide* for information on using this features for non-chatty devices.

Show MAC age

Lists the MAC age of clients as part of the `show mac-address detail` command.

Specify FQDN for NTP server configuration

The NTP client takes a fully qualified domain name as input and cycles through the list of IP addresses resulting from the DNS resolution until a reachable NTP server is found. Please refer to the "Time synchronization" chapter in the *Management and Configuration Guide* for details.

Specify source IP to reach OpenFlow Controller

If multiple routes are available to reach the OpenFlow controller, admins can now use this option to specify the source interface through which the switch reaches out to the OpenFlow Controller. Refer the "Configuring OpenFlow" chapter of the *OpenFlow Administrator's Guide* for details.

Fixes

This section lists released builds that include fixes found in this branch of the software. Software fixes are listed in reverse-chronological order, with the newest on the top of the list. Unless otherwise noted, each software version listed includes all fixes added in earlier versions.

The Symptom statement describes what a user might experience if this is seen on the network. The Scenario statement provides additional environment details and trigger summaries. When available, the Workaround statement provides a workaround to the issue for customers who decide not to update to this version of software.



The number that precedes the fix description is used for tracking purposes.

Version 16.05.0007

Airwave CR_0000236230

Symptom: The switch is not able to recreate the VPN tunnel for Aruba Airwave device management.

Scenario: When the NAT device is changing the dynamically-assigned WAN IP address or there is a failover of the WAN link to the secondary link, the switch may not be able to recreate the VPN tunnel to the Aruba Airwave device management for an extended period of time.

Workaround: Remove and recreate the VPN tunnel for Aruba Airwave device management using the `[no] aruba-vpn type amp peer-ip` command.

Authentication

CR_0000236784

Symptom: Incorrect VLAN assignment is displayed in the output of CLI command `show port-access clients`.

Scenario: When an authenticated port is configured with tagged and untagged VLANs during authentication, incorrect VLAN assignment is displayed in the output of CLI command `show port-access clients`.

Workaround: Use CLI command `show port-access clients detailed` to display all VLAN assignments to the authenticated port.

CR_0000241206

Symptom: In certain conditions, the switch fails to authenticate switch console access with local credentials.

Scenario: When switch console access is configured for PEAP-MSCHAPv2 as primary and LOCAL authentication as secondary method for management access, if the default VLAN is not configured with an IP address, the switch does not failover to LOCAL secondary authentication method.

Workaround: Configure an IP address for the default VLAN when PEAP-MSCHAPv2 is the primary authentication method.

CLI

CR_0000241599

Symptom: The SSmanagement session to the switch hangs during CLI execution.

Scenario: When executing the `show tech all` command from a session to the switch multiple times, the session may enter into a hang state and will eventually disconnect from the switch with a message similar to `The SSH connection closed: Connection closed by host`.

Configuration

CR_0000242401

Symptom: Port speed-duplex configuration is reset to default.

Scenario: The port-speed configuration is reset to default value after a switch reboot or after re-seating a GigT transceiver in a port configured with non-default speed-duplex.

Workaround: Reconfigure the desired speed-duplex setting using the CLI command:

```
interface <PORT-LIST> speed-duplex <SPEED>
```

Dynamic IP Lockdown

CR_0000240248

Symptom: The switch incorrectly blocks traffic.

Scenario: When the switch is configured with dynamic IP lockdown on a switch interface, it may incorrectly block traffic on that interface after a switch reboot.

Workaround: Clearing switch ARP cache resolves the issue until the next switch reboot.

Front Panel Security

CR_0000242467

Symptom: The switch fails to disable password recovery through front panel button functions.

Scenario: When the Clear Password function is disabled for the front panel buttons using the CLI command `no front-panel-security password-clear`, the switch fails to disable Password recovery function for front panel buttons with the CLI command `no front-panel-security password-recovery`.

Workaround: Enable Clear Password function before disabling Password Recovery function for front panel buttons.

IP Stacking CR_0000237504

Symptom: Unable to initiate a new management session to the switch.

Scenario: If IP stacking is enabled, when multiple Telnet/SSH sessions exceeding the maximum configured limit (>6) are opened and closed to the switch, the switch rejects a new session even if the number of used sessions are less than the configured limit. An event message similar to "rejected because maximum user session limit is reached" is logged.

Key Management CR_0000237991

Symptom: The key-chain encrypted string may not be displayed in the switch configuration file.

Scenario: When the "key-string" option value for the protocol using the key is configured in two steps to a key configuration (added after the key ID configuration), if the "include credentials" and "encrypted credentials" are enabled, the encrypted key-string is not displayed in the switch configuration file.

Example:

```
key-chain <chain_name>
key-chain <chain_name> key <key_id>
key-chain <chain_name> key <key_id> key-string <key_str>
```

Workaround: Configure the "key-string" option at the same time as key configuration using the following CLI command:

Example:

```
key-chain <chain_name>
key-chain <chain_name> key <key_id> key-string <key_str>
```

LLDP CR_0000241838

Symptom: The switch displays incorrect "Device ID" in the CDP output.

Scenario: When the Chassis ID TLV contains an IPv4 address, the "Device ID" is not correctly displayed in the output of CLI commands `show cdp neighbor detail` and `walk ciscoCdpMib`.

Workaround: Use LLDP Chassis ID TLV to retrieve the "Device ID" information of the peer device.

```
show lldp info remote-device <PORT-LIST>
```

OpenFlow CR_0000236916

Symptom: Communication between hosts fails.

Scenario: In a topology with mixed OpenFlow vendors (for example, Ryu, OpenDaylight), the communication between two hosts may fail.

Workaround: Use a single OpenFlow vendor.

REST CR_0000241895

Symptom: The REST incorrectly returns 204 response.

Scenario: When REST makes a DELETE request with double slash ("/") characters in the request URI and a valid session ID as cookie, the switch incorrectly returns 204 response.

```
DELETE http://<hostname>/rest/v1//login-sessions
```

Workaround: Remove the extra slash ("/") characters from the URI.

RMON CR_0000241677

Symptom: The switch event log is flooded with unexpected warning messages.

Scenario: The RMON logs are flooded with a warning message similar to Failed to find FIB entry slaveIpProcessArpUpdate: NULL arpOnMacVid.

Workaround: This is an internal event message not intended for RMON.

Rogue AP Isolation CR_0000238207

Symptom: The switch incorrectly logs Rogue AP detection event messages.

Scenario: The switch incorrectly logs the isolation of rogue APs, although the Rogue IP Isolation is disabled.
Example:

```
switch# show rogue-ap-isolation
```

```
Rogue AP Isolation
Rogue AP Status : Disabled
Rogue AP Action : Block
```

Workaround: Add the known APs which have been reported as rogue-APs to the switch white-list using the `rogue-ap-isolation whitelist` command.

Transceivers CR_0000237544

Symptom: Switch fails with an error message similar to Software exception at ppmgr_portInterrupt.c: <...> -- in 'mPmSlvCtrl' <...>.

Scenario: During the switch boot up with mix of 10M, 100M and 1000M copper port link partners with SFP transceiver 1000SX on dual personality ports, the switch may fail with an error message similar to Software exception at ppmgr_portInterrupt.c: <...> -- in 'mPmSlvCtrl' <...>.

Workaround: Insert the SFP 1000SX transceivers in dual personality ports after the switch is fully booted up or disable the ports with these transceivers before the switch reboot and re-enable after the switch is completely rebooted.

Trunking CR_0000241091

Symptom: In certain conditions, the switch fails to correctly unblock LACP status of a port.

Scenario: When a switch port, which is a member of an LACP trunk connected to different partners, failover and failback from one partner to another and changes state from ACTIVE to BLOCKED then changes back to ACTIVE, the switch may fail to unblock the port from a previously blocked state.

Workaround: Disable and re-enable the affected port using the following CLI commands:

```
interface <PORT-LIST> disable
interface <PORT-LIST> enable
```

CR_0000241138

Symptom: Spanning tree blocks a port without a loop present.

Scenario: In a stacking topology with aggregated links and port members connected to each stack member, if the lowest port number in the aggregated link goes down when it is connected to the lowest member-id of the stack, the entire aggregated link may be incorrectly blocked by spanning tree.

Workaround: Remove the missing port from the aggregated link.

```
no trunk <PORT-LIST>
```

User Roles

CR_0000240133

Symptom: The switch hangs at 'Initializing...' during reboot.

Scenario: After a successful client authentication and its associated user-role with downloaded and applied policy configuration ID, if a local user-role is configured with the same policies as the previously downloaded user-role and saved in the switch configuration, the switch may not be able to complete a reboot cycle and may hang during the initialization process.

CR_0000240708

Symptom: The switch incorrectly starts and closes a RADIUS Accounting session.

Scenario: When there is no user role returned in HP-User-Role VSA from the RADIUS server for the authenticated user or the user role does not exist and the user is placed in the initial user role, the switch incorrectly starts and closes a RADIUS Accounting session..

Workaround: There is no functional impact as the switch is sending unnecessary back-to-back start and stop accounting requests.

Web UI

CR_0000241156

Symptom: The switch displays an incorrect value for the Unicast PPS counter.

Scenario: The switch may show incorrect values for interface unicast counters in the legacy web GUI.

Workaround: Use CLI command `show interface <PORT-LIST>` to get the correct interface unicast counters.

Version 16.05.0006

Version 16.05.0006 was never released.

Version 16.05.0005

Version 16.05.0005 was never released.

Version 16.05.0004

REST

CR_0000241465

Symptom: The switch may fail to update VLAN configuration changes though the REST API.

Scenario: When using REST calls similar to `DELETE /rest/vlans-ports/<vlan_id>-<port_id>`, the switch returns `HTTP/1.1 400 Bad Request` and the switch fails to apply port changes to an existing VLAN.

Workaround: Use the REST AnyCli mode or the switch CLI interface to modify the port configuration for an existing VLAN.

Version 16.05.0003

Authentication CR_0000236646

Symptom: An authenticated port configured with controlled traffic direction may fail to egress packets to the port.

Scenario: When an authenticated port is configured as a spanning-tree edge port using CLI command `spanning-tree <PORT> admin-edge-port`, the port's operational controlled direction does not change correctly from "BOTH" to "IN" state.

Workaround: Disable and re-enable the interface using CLI command `interface <PORT> disable | enable`.

Multicast CR_0000237850

Symptom/Scenario: The switch is incorrectly flooding MLD reports received with a Well Known Multicast IPv6 address.

MVRP CR_0000238146

Symptom: The switch fails to display the correct warning message.

Scenario: When the switch is configured with MVRP and IGMP/MLD, MVRP's dynamic port membership may affect IGMP/MLD's forwarding behavior. Similarly, MVRP dynamic port membership assignment may also affect IGMP forwarding behavior.

When MVRP is enabled on the switch, if IGMP/MLD is already enabled on any VLAN, the following warning messages are displayed and RMON logs are generated:

```
MVRP's dynamic port membership may affect IGMP's forwarding behavior.  
MVRP's dynamic port membership may affect MLD's forwarding behavior.
```

When IGMP is enabled on any VLAN, if MVRP is already enabled on the switch, the following warning message is displayed and RMON log is generated.

```
IGMP's forwarding behavior may be affected by MVRP's dynamic port membership.
```

SNMP CR_0000236648

Symptom: Switch may fail with an error message similar to `Health Monitor: Restr Mem Access <...> Task='mSnmpEvt' <...>`.

Scenario: When the security log is almost full, if a new security event is triggered while the SNMP traps such as fault-finder, connection-rate are generated, the switch may fail.

Tunneled Node CR_0000237797

Symptom: In certain cases, the traffic may not be properly tunneled.

Scenario: When the uplink is configured as LAG, if there is any change in the client VLAN, the switch may fail to properly tunnel the client traffic.

VLAN

CR_0000240169

Symptom/Scenario: When issuing the CLI command `no interface <port> forbid vlan <vlan_id>`, if the respective port is not on the VLAN forbidden port map, the switch becomes unresponsive.

Web UI

CR_0000237484

Symptom: The switch may crash with a Health Monitor signature on its console.

Scenario: When there are attached devices that return LLDP system name string value greater than 64 characters in length, the switch may crash while accessing the NextGen web GUI.

Workaround: Configure the information returned by LLDP on the attached device to be shorter than 64 characters in length or disable LLDP on the attached device.

Issues and workarounds

The following are known open issues with this branch of the software.

The Symptom statement describes what a user might experience if this is seen on the network. The Scenario statement provides additional environment details and trigger summaries. When available, the Workaround statement provides a workaround to the issue.

Central

CR_0000237778

Symptom: Login to switch from Central Remote Console System (RCS) may fail.

Scenario: When the switch is configured with local authentication as well as RADIUS/TACACS authentication and the local user credentials are not provisioned in RADIUS/TACACS, Central RCS authentication fails.

Workaround: Add local user credentials to RADIUS/TACACS server.

Upgrade information

Upgrading restrictions and guidelines

WB.16.05.0007 uses BootROM WB.16.03. If your switch has an older version of BootROM, the BootROM will be updated with this version of software.

For more information about BootROM, see the *ArubaOS-Switch Management and Configuration Guide WB.16.04*.



During the software update, the switch will automatically boot twice. The switch will update the primary BootROM, then reboot, and then update the secondary BootROM. After the switch flash memory is updated and the final boot is initiated, no additional user intervention is needed. Do not interrupt power to the switch during this important update.

Firmware downgrade to a version earlier than 16.01 is not allowed if the max-vlans value is greater than 2048.

Unconfigure the max-vlans before attempting to downgrade from WB.16.02.0008 or later to a version earlier than 16.01 of the firmware.

Firmware downgrade to a version earlier than 16.04 will generate new SSH keys upon switch boot-up. These keys will be different than the ones previously stored in SSH peer's known hosts file and may result in SSH connectivity issues after the OS downgrade completes. You will need to erase the pre-existing switch keys from SSH peer's known hosts file to restore SSH connectivity.

This issue will not be encountered when the option "StrictHostKeyChecking" is disabled in the SSH peer.

For more information regarding clearing SSH keys and changing strict host key checking settings, see the documentation provided with your SSH client.

For information on best practices when updating software or rolling back to previous versions of software, see the "Best practices for software updates" section of the *ArubaOS-Switch Basic Operations Guide Version 16.04*.

A Security Bulletin is the first published notification of security vulnerabilities and is the only communication vehicle for security vulnerabilities.

- Fixes for security vulnerabilities are not documented in manuals, release notes, or other forms of product documentation.
- A Security Bulletin is released when all vulnerable products still in support life have publicly available images that contain the fix for the security vulnerability.

Finding Security Bulletins

Procedure

1. Go to the HPE Support Center - Hewlett Packard Enterprise at www.hpe.com/support/hpesc.
2. Enter your product name or number and click **Go**.
3. Select your product from the list of results.
4. Click the **Top issues & solutions** tab.
5. Click the **Advisories, bulletins & notices** link.

Security Bulletin subscription service

You can sign up at http://www.hpe.com/support/Subscriber_Choice to initiate a subscription to receive future Hewlett Packard Enterprise Security Bulletin alerts via email.

Networking Websites

Hewlett Packard Enterprise Networking Information Library

www.hpe.com/networking/resourcefinder

Hewlett Packard Enterprise Networking Software

www.hpe.com/networking/software

Hewlett Packard Enterprise Networking website

www.hpe.com/info/networking

Hewlett Packard Enterprise My Networking website

www.hpe.com/networking/support

Hewlett Packard Enterprise My Networking Portal

www.hpe.com/networking/mynetworking

Hewlett Packard Enterprise Networking Warranty

www.hpe.com/networking/warranty

General websites

Hewlett Packard Enterprise Information Library

www.hpe.com/info/EIL

For additional websites, see [Support and other resources](#).

Accessing Hewlett Packard Enterprise Support

- For live assistance, go to the Contact Hewlett Packard Enterprise Worldwide website:
<http://www.hpe.com/assistance>
- To access documentation and support services, go to the Hewlett Packard Enterprise Support Center website:
<http://www.hpe.com/support/hpesc>

Information to collect

- Technical support registration number (if applicable)
- Product name, model or version, and serial number
- Operating system name and version
- Firmware version
- Error messages
- Product-specific reports and logs
- Add-on products or components
- Third-party products or components

Accessing updates

- Some software products provide a mechanism for accessing software updates through the product interface. Review your product documentation to identify the recommended software update method.
- To download product updates:
 - Hewlett Packard Enterprise Support Center**
www.hpe.com/support/hpesc
 - Hewlett Packard Enterprise Support Center: Software downloads**
www.hpe.com/support/downloads
 - Software Depot**
www.hpe.com/support/softwaredepot
- To subscribe to eNewsletters and alerts:
www.hpe.com/support/e-updates
- To view and update your entitlements, and to link your contracts and warranties with your profile, go to the Hewlett Packard Enterprise Support Center **More Information on Access to Support Materials** page:



Access to some updates might require product entitlement when accessed through the Hewlett Packard Enterprise Support Center. You must have an HPE Passport set up with relevant entitlements.

Customer self repair

Hewlett Packard Enterprise customer self repair (CSR) programs allow you to repair your product. If a CSR part needs to be replaced, it will be shipped directly to you so that you can install it at your convenience. Some parts do not qualify for CSR. Your Hewlett Packard Enterprise authorized service provider will determine whether a repair can be accomplished by CSR.

For more information about CSR, contact your local service provider or go to the CSR website:

<http://www.hpe.com/support/selfrepair>

Remote support

Remote support is available with supported devices as part of your warranty or contractual support agreement. It provides intelligent event diagnosis, and automatic, secure submission of hardware event notifications to Hewlett Packard Enterprise, which will initiate a fast and accurate resolution based on your product's service level. Hewlett Packard Enterprise strongly recommends that you register your device for remote support.

If your product includes additional remote support details, use search to locate that information.

Remote support and Proactive Care information

HPE Get Connected

www.hpe.com/services/getconnected

HPE Proactive Care services

www.hpe.com/services/proactivecare

HPE Proactive Care service: Supported products list

www.hpe.com/services/proactivecaresupportedproducts

HPE Proactive Care advanced service: Supported products list

www.hpe.com/services/proactivecareadvancedsupportedproducts

Proactive Care customer information

Proactive Care central

www.hpe.com/services/proactivecarecentral

Proactive Care service activation

www.hpe.com/services/proactivecarecentralgetstarted

Warranty information

To view the warranty for your product or to view the *Safety and Compliance Information for Server, Storage, Power, Networking, and Rack Products* reference document, go to the Enterprise Safety and Compliance website:

www.hpe.com/support/Safety-Compliance-EnterpriseProducts

Additional warranty information

HPE ProLiant and x86 Servers and Options

www.hpe.com/support/ProLiantServers-Warranties

HPE Enterprise Servers

www.hpe.com/support/EnterpriseServers-Warranties

HPE Storage Products

www.hpe.com/support/Storage-Warranties

HPE Networking Products

www.hpe.com/support/Networking-Warranties

Regulatory information

To view the regulatory information for your product, view the *Safety and Compliance Information for Server, Storage, Power, Networking, and Rack Products*, available at the Hewlett Packard Enterprise Support Center:

www.hpe.com/support/Safety-Compliance-EnterpriseProducts

Additional regulatory information

Hewlett Packard Enterprise is committed to providing our customers with information about the chemical substances in our products as needed to comply with legal requirements such as REACH (Regulation EC No 1907/2006 of the European Parliament and the Council). A chemical information report for this product can be found at:

www.hpe.com/info/reach

For Hewlett Packard Enterprise product environmental and safety information and compliance data, including RoHS and REACH, see:

www.hpe.com/info/ecodata

For Hewlett Packard Enterprise environmental information, including company programs, product recycling, and energy efficiency, see:

www.hpe.com/info/environment

Documentation feedback

Hewlett Packard Enterprise is committed to providing documentation that meets your needs. To help us improve the documentation, send any errors, suggestions, or comments to Documentation Feedback (docsfeedback@hpe.com). When submitting your feedback, include the document title, part number, edition, and publication date located on the front cover of the document. For online help content, include the product name, product version, help edition, and publication date located on the legal notices page.